Introduced by Senator Chesbro

February 14, 2006

An act to amend Sections 4512, 4551, 4646.5, 4648, 4677, 4701.6, 4705, 4747, and 4803 of the Welfare and Institutions Code, relating to developmental services.

LEGISLATIVE COUNSEL'S DIGEST

SB 1283, as amended, Chesbro. Area Boards on Developmental Disabilities.

Existing law, the Lanterman Developmental Disabilities Services Act, requires the State Department of Developmental Services to allocate funds to private nonprofit regional centers for the provision of community services and support for persons with developmental disabilities and their families, and sets forth the duties of the regional centers, including, but not limited to, development of individual program plans and the monitoring of services.

Existing law provides for the establishment of the State Council on Developmental Disabilities and sets forth its duties and responsibilities, including, but not limited to, development of the California Developmental Disabilities State Plan in accordance with federal law. Existing law establishes the area boards on developmental disabilities under the jurisdiction of the council and sets forth their powers and duties including, but not limited to, assisting the council and advocating for, and protecting the rights of, persons with developmental disabilities.

This bill would require the Governor to appoint members to the area boards a deputy director for area board operations upon the

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recommendation of the executive director of the council, rather than upon recommendation of the council. The bill would require the council to request information from regional centers regarding available and needed services and supports at least once every 5 years rather than every 3 years, and would require the request to be made in conjunction with the area boards, and would require the methodology for collection and the display format of the information to be jointly determined by the council and the Association of Regional Center Agencies. The bill would make other changes of a technical, nonsubstantive nature.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 4512 of the Welfare and Institutions 2 Code is amended to read:
- 3 4512. As used in this division:

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nature.

- (a) "Developmental disability" means a disability that 4 originates before an individual attains age 18 years, continues, or can be expected to continue, indefinitely, and constitutes a substantial disability for that individual. As defined by the 8 Director of Developmental Services, in consultation with the Superintendent of Public Instruction, this term shall include 10 mental retardation, cerebral palsy, epilepsy, and autism. This term shall also include disabling conditions found to be closely 11 related to mental retardation or to require treatment similar to 12 13 that required for individuals with mental retardation, but shall not include other handicapping conditions that are solely physical in 14
 - (b) "Services and supports for persons with developmental disabilities" means specialized services and supports or special adaptations of generic services and supports directed toward the alleviation of a developmental disability or toward the social, personal, physical, or economic habilitation or rehabilitation of an individual with a developmental disability, or toward the achievement and maintenance of independent, productive, normal lives. The determination of which services and supports are necessary for each consumer shall be made through the individual program plan process. The determination shall be

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made on the basis of the needs and preferences of the consumer 1 2 or, when appropriate, the consumer's family, and shall include 3 consideration of a range of service options proposed by 4 individual program plan participants, the effectiveness of each 5 option in meeting the goals stated in the individual program plan, 6 and the cost-effectiveness of each option. Services and supports 7 listed in the individual program plan may include, but are not 8 limited to, diagnosis, evaluation, treatment, personal care, day 9 care, domiciliary care, special living arrangements, physical, 10 occupational, and speech therapy, training, education, supported and sheltered employment, mental health services, recreation, 11 12 counseling of the individual with a developmental disability and 13 of his or her family, protective and other social and sociolegal 14 services, information and referral services, follow-along services, 15 adaptive equipment and supplies, advocacy assistance, including 16 self-advocacy training, facilitation and peer 17 assessment, assistance in locating a home, child care, behavior 18 training and behavior modification programs, camping, 19 community integration services, community support, daily living skills training, emergency and crisis intervention, facilitating 20 21 circles of support, habilitation, homemaker services, infant 22 stimulation programs, paid roommates, paid neighbors, respite, 23 short-term out-of-home care, social skills training, specialized 24 medical and dental care, supported living arrangements, technical 25 and financial assistance, travel training, training for parents of 26 children with developmental disabilities, training for parents with 27 developmental disabilities, vouchers, and transportation services 28 necessary to ensure delivery of services to persons with 29 developmental disabilities. Nothing in this subdivision is 30 intended to expand or authorize a new or different service or 31 support for any consumer unless that service or support is 32 contained in his or her individual program plan.

(c) Notwithstanding subdivisions (a) and (b), for any organization or agency receiving federal financial participation under the federal Developmental Disabilities Assistance and Bill of Rights Act, as amended "developmental disability" and "services for persons with developmental disabilities" means the terms as defined in the federal act to the extent required by federal law.

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(d) "Consumer" means a person who has a disability that meets the definition of developmental disability set forth in subdivision (a).

- (e) "Natural supports" means personal associations and relationships typically developed in the community that enhance the quality and security of life for people, including, but not limited to, family relationships, friendships reflecting the diversity of the neighborhood and the community, associations with fellow students or employees in regular classrooms and workplaces, and associations developed through participation in clubs, organizations, and other civic activities.
- (f) "Circle of support" means a committed group of community members, who may include family members, meeting regularly with an individual with developmental disabilities in order to share experiences, promote autonomy and community involvement, and assist the individual in establishing and maintaining natural supports. A circle of support generally includes a plurality of members who neither provide nor receive services or supports for persons with developmental disabilities and who do not receive payment for participation in the circle of support.
- (g) "Facilitation" means the use of modified or adapted materials, special instructions, equipment, or personal assistance by an individual, such as assistance with communications, that will enable a consumer to understand and participate to the maximum extent possible in the decisions and choices that effect his or her life.
- (h) "Family support services" means services and supports that are provided to a child with developmental disabilities or his or her family and that contribute to the ability of the family to reside together.
- (i) "Voucher" means any authorized alternative form of service delivery in which the consumer or family member is provided with a payment, coupon, chit, or other form of authorization that enables the consumer or family member to choose his or her own service provider.
- (j) "Planning team" means the individual with developmental disabilities, the parents or legally appointed guardian of a minor consumer or the legally appointed conservator of an adult consumer, the authorized representative, including those

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1 appointed pursuant to subdivision (d) of Section 4548 and subdivision (e) of Section 4705, one or more regional center 3 representatives, including the designated regional center service 4 coordinator pursuant to subdivision (b) of Section 4640.7, any 5 individual, including a service provider, invited by the consumer, 6 the parents or legally appointed guardian of a minor consumer or 7 the legally appointed conservator of an adult consumer, or the 8 authorized representative, including those appointed pursuant to Section 4546 subdivision (d) of Section 4548 and subdivision (e) 10 of Section 4705.

- (k) "Stakeholder organizations" means statewide organizations representing the interests of consumers, family members, service providers, and statewide advocacy organizations.
- (*l*) "Substantial disability" means the existence of significant functional limitations in three or more of the following areas of major life activity, as determined by a regional center, and as appropriate to the age of the person:
- 18 (1) Self-care.

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- 19 (2) Receptive and expressive language.
- 20 (3) Learning.
- 21 (4) Mobility.
 - (5) Self-direction.
 - (6) Capacity for independent living.
- 24 (7) Economic self-sufficiency.

Any reassessment of substantial disability for purposes of continuing eligibility shall utilize the same criteria under which the individual was originally made eligible.

- SEC. 2. Section 4551 of the Welfare and Institutions Code is amended to read:
- 4551. (a) (1) Within the limit of funds allotted for these purposes, the state council chairperson, with the concurrence of a majority of the state council, shall appoint an executive director and, pursuant to paragraph (1) of subdivision (c) of Section 4553, shall appoint an executive director for each area board. The Governor, upon the recommendation of the executive director of the state council following consultation with the area boards, shall appoint a deputy director for area board operations. The Governor, upon recommendation of the executive director of the state council, shall appoint not more than two deputy directors.
- 40 All other state council employees that the state council may

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require shall be appointed by the executive director, with the approval of the state council.

- (2) The executive director, all deputy directors, and each area board executive director, shall be paid a salary that is comparable to the director, deputy director, or manager of other state boards, commissions, or state department regional offices with similar responsibilities. The executive director and three deputy directors of the state council and the executive director of each area board shall be exempt from civil service.
- (b) Among other duties as the executive director of the state council may require, the deputy director for area board operations shall provide assistance to the area boards, including, but not limited to, resolving common problems, improving coordination, and fostering the exchange of information among the area boards and between the area boards and the state council.
- (c) Each area board executive director employed by the state on December 31, 2002, shall continue to be employed in a job classification at the same or higher salary by the council on January 1, 2003, and thereafter, unless he or she resigns or is terminated from employment for good cause. The Executive Director of the Organization of Area Boards on December 31, 2002, shall continue to be employed in a job classification at the same or higher salary by the council on January 1, 2003, and shall serve as the deputy director of area board operations unless he or she resigns or is terminated from employment for good cause.
- SEC. 3. Section 4646.5 of the Welfare and Institutions Code is amended to read:
- 4646.5. (a) The planning process for the individual program plan described in Section 4646 shall include all of the following:
- (1) Gathering information and conducting assessments to determine the life goals, capabilities and strengths, preferences, barriers, and concerns or problems of the person with developmental disabilities. For children with developmental disabilities, this process should include a review of the strengths, preferences, and needs of the child and the family unit as a whole. Assessments shall be conducted by qualified individuals and performed in natural environments whenever possible. Information shall be taken from the consumer, his or her parents

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and other family members, his or her friends, advocates, providers of services and supports, and other agencies. The assessment process shall reflect awareness of, and sensitivity to, the lifestyle and cultural background of the consumer and the family.

- (2) A statement of goals, based on the needs, preferences, and life choices of the individual with developmental disabilities, and a statement of specific, time-limited objectives for implementing the person's goals and addressing his or her needs. These objectives shall be stated in terms that allow measurement of progress or monitoring of service delivery. These goals and objectives should maximize opportunities for the consumer to develop relationships, be part of community life in the areas of community participation, housing, work, school, and leisure, increase control over his or her life, acquire increasingly positive roles in community life, and develop competencies to help accomplish these goals.
- (3) When developing individual program plans for children, regional centers shall be guided by the principles, process, and services and support parameters set forth in Section 4685.
- (4) A schedule of the type and amount of services and supports to be purchased by the regional center or obtained from generic agencies or other resources in order to achieve the individual program plan goals and objectives, and identification of the provider or providers of service responsible for attaining each objective, including, but not limited to, vendors, contracted providers, generic service agencies, and natural supports. The plan shall specify the approximate scheduled start date for services and supports and shall contain timelines for actions necessary to begin services and supports, including generic services.
- (5) When agreed to by the consumer, the parents or legally appointed guardian of a minor consumer, or the legally appointed conservator of an adult consumer or the authorized representative, including those appointed pursuant to Section 4546 subdivision (d) of Section 4548 and subdivision (e) of Section 4705, a review of the general health status of the adult or child including a medical, dental, and mental health needs shall be conducted. This review shall include a discussion of current medications, any observed side effects, and the date of last

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1 review of the medication. Service providers shall cooperate with 2 the planning team to provide any information necessary to 3 complete the health status review. If any concerns are noted 4 during the review, referrals shall be made to regional center 5 clinicians or to the consumer's physician, as appropriate. 6 Documentation of health status and referrals shall be made in the 7 consumer's record by the service coordinator.

- (6) A schedule of regular periodic review and reevaluation to ascertain that planned services have been provided, that objectives have been fulfilled within the times specified, and that consumers and families are satisfied with the individual program plan and its implementation.
- (b) For all active cases, individual program plans shall be reviewed and modified by the planning team, through the process described in Section 4646, as necessary, in response to the person's achievement or changing needs, and no less often than once every three years. If the consumer or, where appropriate, the consumer's parents, legal guardian, or conservator requests an individual program plan review, the individual program shall be reviewed within 30 days after the request is submitted.
- (c) (1) The department, with the participation of representatives of a statewide consumer organization, the Association of Regional Center Agencies, an organized labor organization representing service coordination staff, and the Organization of Area Boards shall prepare training material and a standard format and instructions for the preparation of individual program plans, which embodies an approach centered on the person and family.
- (2) Each regional center shall use the training materials and format prepared by the department pursuant to paragraph (1).
- (3) The department shall biennially review a random sample of individual program plans at each regional center to assure that these plans are being developed and modified in compliance with Section 4646 and this section.
- SEC. 4. Section 4648 of the Welfare and Institutions Code is amended to read:
- 4648. In order to achieve the stated objectives of a consumer's individual program plan, the regional center shall conduct activities including, but not limited to, all of the following:

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(a) Securing needed services and supports.

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- (1) It is the intent of the Legislature that services and supports assist individuals with developmental disabilities in achieving the greatest self-sufficiency possible and in exercising personal choices. The regional center shall secure services and supports that meet the needs of the consumer, as determined in the consumer's individual program plan, and within the context of the individual program plan, the planning team shall give highest preference to those services and supports which would allow minors with developmental disabilities to live with their families, adult persons with developmental disabilities to live as independently as possible in the community, and that allow all consumers to interact with persons without disabilities in positive, meaningful ways.
- (2) In implementing individual program plans, regional centers, through the planning team, shall first consider services and supports in natural community, home, work, and recreational settings. Services and supports shall be flexible and individually tailored to the consumer and, where appropriate, his or her family.
- (3) A regional center may, pursuant to vendorization or a contract, purchase services or supports for a consumer from any individual or agency which the regional center and consumer or, where appropriate, his or her parents, legal guardian, or conservator, or authorized representatives, determines will best accomplish all or any part of that consumer's program plan.
- (A) Vendorization or contracting is the process identification, selection, and utilization of service vendors or contractors, based on the qualifications and other requirements necessary in order to provide the service.
- (B) A regional center may reimburse an individual or agency for services or supports provided to a regional center consumer if the individual or agency has a rate of payment for vendored or contracted services established by the department, pursuant to this division, and is providing services pursuant to an emergency vendorization or has completed the vendorization procedures or has entered into a contract with the regional center and continues to comply with the vendorization or contracting requirements.

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process to be utilized by the department, regional centers, vendors and the individual or agency requesting vendorization.

- (C) Regulations shall include, but not be limited to: the vendor application process, and the basis for accepting or denying an application; the qualification and requirements for each category of services that may be provided to a regional center consumer through a vendor; requirements for emergency vendorization; procedures for termination of vendorization; the procedure for an individual or an agency to appeal any vendorization decision made by the department or regional center.
- (D) A regional center may vendorize a licensed facility for exclusive services to persons with developmental disabilities at a capacity equal to or less than the facility's licensed capacity. A facility already licensed on January 1, 1999, shall continue to be vendorized at their full licensed capacity until the facility agrees to vendorization at a reduced capacity.
- (4) Notwithstanding subparagraph (B), a regional center may contract or issue a voucher for services and supports provided to a consumer or family at a cost not to exceed the maximum rate of payment for that service or support established by the department. If a rate has not been established by the department, the regional center may, for an interim period, contract for a specified service or support with, and establish a rate of payment for, any provider of the service or support necessary to implement a consumer's individual program plan. Contracts may be negotiated for a period of up to three years, with annual review and subject to the availability of funds.
- (5) In order to ensure the maximum flexibility and availability of appropriate services and supports for persons with developmental disabilities, the department shall establish and maintain an equitable system of payment to providers of services and supports identified as necessary to the implementation of a consumers' individual program plan. The system of payment shall include provision for a rate to ensure that the provider can meet the special needs of consumers and provide quality services and supports in the least restrictive setting as required by law.
- (6) The regional center and the consumer, or where appropriate, his or her parents, legal guardian, conservator, or authorized representative, including those appointed pursuant to Section 4546 subdivision (d) of Section 4548 or subdivision (e)

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of Section 4705, shall, pursuant to the individual program plan, consider all of the following when selecting a provider of consumer services and supports:

- (A) A provider's ability to deliver quality services or supports which can accomplish all or part of the consumer's individual program plan.
- (B) A provider's success in achieving the objectives set forth in the individual program plan.
- (C) Where appropriate, the existence of licensing, accreditation, or professional certification.
- (D) The cost of providing services or supports of comparable quality by different providers, if available.
- (E) The consumer's or, where appropriate, the parents, legal guardian, or conservator of a consumer's choice of providers.
- (7) No service or support provided by any agency or individual shall be continued unless the consumer or, where appropriate, his or her parents, legal guardian, or conservator, or authorized representative, including those appointed pursuant to Section 4546 subdivision (d) of Section 4548 or subdivision (e) of Section 4705, is satisfied and the regional center and the consumer or, when appropriate, the person's parents or legal guardian or conservator agree that planned services and supports have been provided, and reasonable progress toward objectives have been made.
- (8) Regional center funds shall not be used to supplant the budget of any agency which has a legal responsibility to serve all members of the general public and is receiving public funds for providing those services.
- (9) (A) A regional center may, directly or through an agency acting on behalf of the center, provide placement in, purchase of, or follow-along services to persons with developmental disabilities in, appropriate community living arrangements, including, but not limited to, support service for consumers in homes they own or lease, foster family placements, health care facilities, and licensed community care facilities. In considering appropriate placement alternatives for children with developmental disabilities, approval by the child's parent or guardian shall be obtained before placement is made.
- (B) Each person with developmental disabilities placed by the regional center in a community living arrangement shall have the

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rights specified in this division. These rights shall be brought to the person's attention by any means necessary to reasonably 3 communicate these rights to each resident, provided that, at a 4 minimum, the Director of Developmental Services prepare, 5 provide, and require to be clearly posted in all residential facilities and day programs a poster using simplified language 6 7 and pictures that is designed to be more understandable by persons with cognitive disabilities and that the rights information shall also be available through the regional center to each residential facility and day program in alternative formats, 10 including, but not limited to, other languages, braille, and audio 11 12 tapes, when necessary to meet the communication needs of 13

(C) Consumers are eligible to receive supplemental services including, but not limited to, additional staffing, pursuant to the process described in subdivision (d) of Section 4646. Necessary additional staffing that is not specifically included in the rates paid to the service provider may be purchased by the regional center if the additional staff are in excess of the amount required by regulation and the individual's planning team determines the additional services are consistent with the provisions of the individual program plan. Additional staff should be periodically reviewed by the planning team for consistency with the individual program plan objectives in order to determine if continued use of the additional staff is necessary and appropriate and if the service is producing outcomes consistent with the individual program plan. Regional centers shall monitor programs to ensure that the additional staff is being provided and utilized appropriately.

(10) Emergency and crisis intervention services including, but not limited to, mental health services and behavior modification services, may be provided, as needed, to maintain persons with developmental disabilities in the living arrangement of their own choice. Crisis services shall first be provided without disrupting a person's living arrangement. If crisis intervention services are unsuccessful, emergency housing shall be available in the person's home community. If dislocation cannot be avoided, every effort shall be made to return the person to his or her living arrangement of choice, with all necessary supports, as soon as possible.

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(11) Among other service and support options, planning teams shall consider the use of paid roommates or neighbors, personal assistance, technical and financial assistance, and all other service and support options which would result in greater self-sufficiency for the consumer and cost-effectiveness to the state.

- (12) When facilitation as specified in an individual program plan requires the services of an individual, the facilitator shall be of the consumer's choosing.
- (13) The community support may be provided to assist individuals with developmental disabilities to fully participate in community and civic life, including, but not limited to, programs, services, work opportunities, business, and activities available to persons without disabilities. This facilitation shall include, but not be limited to, any of the following:
- (A) Outreach and education to programs and services within the community.
- (B) Direct support to individuals which would enable them to more fully participate in their community.
 - (C) Developing unpaid natural supports when possible.
- (14) Other services and supports may be provided as set forth in Sections 4685, 4686, 4687, 4688, and 4689, when necessary.
- (b) (1) Advocacy for, and protection of, the civil, legal, and service rights of persons with developmental disabilities as established in this division.
- (2) Whenever the advocacy efforts of a regional center to secure or protect the civil, legal, or service rights of any of its consumers prove ineffective, the regional center or the person with developmental disabilities or his or her parents, legal guardian, or other representative may request the area board to initiate action under the provisions defining area board advocacy functions established in this division.
- (c) The regional center may assist consumers and families directly, or through a provider, in identifying and building circles of support within the community.
- (d) In order to increase the quality of community services and protect consumers, the regional center shall, when appropriate, take either of the following actions:
- (1) Identify services and supports that are ineffective or of poor quality and provide or secure consultation, training, or

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technical assistance services for any agency or individual provider to assist that agency or individual provider in upgrading the quality of services or supports.

- (2) Identify providers of services or supports that may not be in compliance with local, state, and federal statutes and regulations and notify the appropriate licensing or regulatory authority, or request the area board to investigate the possible noncompliance.
- (e) When necessary to expand the availability of needed services of good quality, a regional center may take actions that include, but are not limited to, the following:
- (1) Soliciting an individual or agency by requests for proposals or other means, to provide needed services or supports not presently available.
- (2) Requesting funds from the Program Development Fund, pursuant to Section 4677, or community placement plan funds designated from that fund, to reimburse the startup costs needed to initiate a new program of services and supports.
- (3) Using creative and innovative service delivery models, including, but not limited to, natural supports.
- (f) Except in emergency situations, a regional center shall not provide direct treatment and therapeutic services, but shall utilize appropriate public and private community agencies and service providers to obtain those services for its consumers.
- (g) Where there are identified gaps in the system of services and supports or where there are identified consumers for whom no provider will provide services and supports contained in his or her individual program plan, the department may provide the services and supports directly.
- SEC. 5. Section 4677 of the Welfare and Institutions Code is amended to read:
- 4677. (a) All parental fees collected by or for regional centers shall be remitted to the State Treasury to be deposited in the Developmental Disabilities Program Development Fund, which is hereby created and hereinafter called the Program Development Fund. The purpose of the Program Development Fund shall be to provide resources needed to initiate new programs, consistent with approved priorities for program development in the state plan.

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In no event shall an allocation from the Program Development Fund be granted for more than 24 months.

- (b) The State Council on Developmental Disabilities, in conjunction with the area boards shall, at least once every five years, request from all regional centers information on the types and amounts of services and supports needed, but currently unavailable. The methodology for collection of this information, and the format to be used to display the information, shall be jointly determined by the executive director of the State Council on Developmental Disabilities and the executive director of the Association of Regional Center Agencies. Based on the information provided by the regional centers and other agencies, the State Council on Developmental Disabilities shall develop an assessment of the level of need for new community services and support, and make that assessment available to the public. This needs assessment shall be included in the state plan. The State Council on Developmental Disabilities, in consultation with the State Department of Developmental Services, shall make a recommendation to the Department of Finance as to the level of funding for program development to be included in the Governor's Budget, based upon this needs assessment.
 - (c) Parental fee schedules shall be evaluated pursuant to Section 4784 and adjusted annually by the department, with the approval of the state council. Fees for out-of-home care shall bear an equitable relationship to the cost of the care and the ability of the family to pay.
 - (d) In addition to parental fees and General Fund appropriations, the Program Development Fund may be augmented by federal funds available to the state for program development purposes, when these funds are allotted to the Program Development Fund in the state plan. The Program Development Fund is hereby appropriated to the department, and subject to any allocations which may be made in the annual Budget Act. In no event shall any of these funds revert to the General Fund.
 - (e) The department may allocate funds from the Program Development Fund for any legal purpose, provided that requests for proposals and allocations are approved by the state council in consultation with the department, and are consistent with the priorities for program development in the state plan. Allocations

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 from the Program Development Fund shall take into consideration the following factors:

- (1) The future fiscal impact of the allocations on other state supported services and supports for persons with developmental disabilities.
- (2) The information on priority services and supports needed, but currently unavailable, submitted by the regional centers.

Consistent with the level of need as determined in the state plan, excess parental fees may be used for purposes other than new program development only when specifically appropriated to the State Department of Developmental Services for those purposes.

- (f) Under no circumstances shall the deposit of federal moneys into the Program Development Fund be construed as requiring the State Department of Developmental Services to comply with a definition of "developmental disabilities" and "services for persons with developmental disabilities" other than as specified in subdivisions (a) and (b) of Section 4512 for the purposes of determining eligibility for developmental services or for allocating parental fees and state general funds deposited in the Program Development Fund.
- SEC. 6. Section 4701.6 of the Welfare and Institutions Code is amended to read:
- 4701.6. "Authorized representative" means the conservator of an adult, the guardian, conservator, or parent or person having legal custody of a minor claimant, or a person or agency appointed pursuant to—Section 4546 subdivision (d) of Section 4548 or subdivision (e) of Section 4705 and authorized in writing by the claimant or by the legal guardian, conservator, or parent or person having legal custody of a minor claimant to act for or represent the claimant under this chapter.
- SEC. 7. Section 4705 of the Welfare and Institutions Code is amended to read:
- 4705. (a) Every service agency shall, as a condition of continued receipt of state funds, have an agency fair hearing procedure for resolving conflicts between the service agency and recipients of, or applicants for, service. The State Department of Developmental Services shall promulgate regulations to implement this chapter by July 1, 1999, which shall be binding on every service agency.

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Any public or private agency receiving state funds for the purpose of serving persons with developmental disabilities not otherwise subject to the provisions of this chapter shall, as a condition of continued receipt of state funds, adopt and periodically review a written internal grievance procedure.

- (b) An agency that employs a fair hearing procedure mandated by any other statute shall be considered to have an approved procedure for purposes of this chapter.
- (c) The service agency's mediation and fair hearing procedure shall be stated in writing, in English and any other language that may be appropriate to the needs of the consumers of the agency's service. A copy of the procedure and a copy of the provisions of this chapter shall be prominently displayed on the premises of the service agency.
- (d) All recipients and applicants, and persons having legal responsibility for recipients or applicants, shall be informed verbally of, and shall be notified in writing in a language which they comprehend of, the service agency's mediation and fair hearing procedure when they apply for service, when they are denied service, and when notice of service modification is given pursuant to Section 4710.
- (e) If, in the opinion of any person, the rights or interests of a claimant who has not personally authorized a representative will not be properly protected or advocated, the local area board and the clients' right advocate assigned to the regional center or developmental center shall be notified, and the area board may appoint a person or agency as representative, pursuant to Section 4546 subdivision (d) of Section 4548, to assist the claimant in the mediation and fair hearing procedure. The appointment shall be in writing to the authorized representative and a copy of the appointment shall be immediately mailed to the service agency director.
- SEC. 8. Section 4747 of the Welfare and Institutions Code is amended to read:
- 4747. If a consumer or, when appropriate, the parent, guardian, or conservator or authorized representative, including those appointed pursuant to Section 4546 subdivision (d) of Section 4548 or subdivision (e) of Section 4705, requests a relocation, the regional center shall schedule an individual

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program plan meeting, as soon as possible to assist in locating and moving to another residence.

SEC. 9. Section 4803 of the Welfare and Institutions Code is amended to read:

4803. If a regional center recommends that a person be admitted to a community care facility or health facility as a developmentally disabled resident, the employee or designee of the regional center responsible for making—such the recommendations shall certify in writing that neither the person recommended for admission to a community care facility or health facility, nor the parent of a minor or conservator of an adult, if appropriate, nor the person or agency appointed pursuant to Section 4546 subdivision (d) of Section 4548 or subdivision (e) of Section 4705 has made an objection to the admission to the person making the recommendation. The regional center shall transmit the certificate, or a copy thereof, to the community care facility or health facility.

A community care facility or health facility shall not admit any adult as a developmentally disabled patient on recommendation of a regional center unless a copy of the certificate has been transmitted pursuant to this section.

Any person who, knowing that objection to a community care facility or health facility admission has been made, certifies that no objection has been made, shall be guilty of a misdemeanor.

Objections to proposed placements shall be resolved by a fair hearing procedure pursuant to Section 4700.